



MAR24
RTOID#: 20855

CPP30321 CERTIFICATE III IN **CLEANING** **OPERATIONS**

(RELEASE 1)

This Certificate III in Cleaning Operations qualification reflects the role of cleaners responsible for undertaking a range of routine and non-routine tasks according to work schedules, liaising with clients and in some cases members of the public, and operating in a range of general residential and commercial settings as well as specialist cleaning environments, like hospitals, schools, hotels and clubs.

DELIVERY

Online through our custom learning management system. Students will be actively supported and mentored through your studies and can access our training hub for further support.

DURATION

Flexible study options with enrolments being valid for up to 12 months.

Work placement of **120 hours** is a requirement of this qualification.

EMPLOYMENT

Career Pathways within this industry include:

- Carpet Cleaner
- Commercial Cleaner
- Industrial Cleaner



UNITS OF COMPETENCY

Our program is structured with the following units of competency:

SEMESTER ONE

BSBOPS304 Deliver and monitor a service to customers
BSBCMM211 Apply communication skills
BSBWHS332X Apply infection prevention and control procedures to own work activities
CPPCMN3006 Provide effective client service
BSBWHS211 Contribute to the health and safety of self and others
CPPCLO3111 Clean rooms, furniture and fittings
CPPCLO3104 Clean high touch surfaces

SEMESTER TWO

CPPCLO3100 Maintain cleaning storage areas
CPPCLO3101 Clean carpeted floors
CPPCLO3102 Clean hard floors
CPPCLO3105 Clean glass surfaces
CPPCLO3103 Clean and maintain amenities
BSBOPS201 Work effectively in business environments
BSBXTW301 Work in a team

ENTRY REQUIREMENTS

It is a government requirement that all students completing this course have a unique student identifier (USI). To commence this course students should register for a USI via www.usi.gov.au

Students will also require:

- Access to a computer, tablet or smartphone
- Personal email address
- Access to reliable internet connection
- Basic digital literacy skills
- Meet language, literacy and numeracy requirements
- PDF reader (for example Adobe Acrobat)
- Access to the MS Office suite (or equivalent)
- Motivation and capability to study course material and complete assessment activities

GETTING STARTED

Give us a call on 1300 471 660, email us on admin@keyinstitute.com.au or visit our website keyinstitute.com.au today.