KEY
INSTITUTE

SEP24
RTOID#: 20855

SIT30622 CERTIFICATE III IN
HOSPITALITY
(RELEASE 2)

NATIONALLY RECOGNISED
TRAINING

This qualification is perfect for individuals looking to build a solid foundation in the exciting world of hospitality. You'll develop a wide range of skills in service, sales, and operations, backed by a strong understanding of industry standards. With hands-on experience and real-world knowledge, you'll be ready to make informed decisions, work independently, and contribute confidently to any team.

If you're eager to learn and grow in a dynamic industry, this course will set you on the path to success. Ready to start your hospitality journey?

DELIVERY

Online through our custom learning management system. Students will be actively supported and mentored through your studies and can access our training hub for further support.

DURATION

Flexible study options with enrolments being valid for up to 12 months.

Work placement of **115 hours** is a requirement of this qualification.

EMPLOYMENT

Career Pathways to work in organisations such as:
- Restaurants
- Hotels
- Clubs/Pubs
- Cafe's
- Coffee Shops

UNITS OF COMPETENCY

Our program is structured with the following units of competency:

SEMESTER ONE

SITXCOM006 Source and present information

SIRXPDK001 Advise on products and services

SITHIND006 Source and use information on the hospitality industry

SITXWHS005 Participate in safe work practices

SITXFSA005 Use hygienic practices for food safety

CPPCLO3100 Maintain cleaning storage areas

SITXHRM007 Coach others in job skills

SEMESTER TWO

BSBCMM211 Apply communication skills

SITXCOM007 Show social and cultural sensitivity

SITHIND008 Work effectively in hospitality service

SITHFAB027 Serve food and beverage

SITHFAB024 Prepare and serve non-alcoholic beverages

SIRXSLS001 Sell to the retail customer

SIRXCEG008 Manage disrespectful, aggressive or abusive customers

SITXCCS014 Provide service to customers

ENTRY REQUIREMENTS

It is a government requirement that all students completing this course have a unique student identifier (USI). To commence this course students should register for a USI via www.usi.gov.au

Students will also require:
- Access to a computer, tablet or smartphone
- Personal email address
- Access to reliable internet connection
- Basic digital literacy skills
- Meet language, literacy and numeracy requirements
- PDF reader (for example Adobe Acrobat)
- Access to the MS Office suite (or equivalent)
- Motivation and capability to study course material and complete assessment activities

GETTING STARTED

Give us a call on 1300 471 660, email us on admin@keyinstitute.com.au or visit our website keyinstitute.com.au today.